

HUMAN HEALTH

ENVIRONMENTAL HEALTH

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**ChemOffice Version 15.0**

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**Hardware & Software Guide**

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## 1 Introduction

This document is intended for general use with PerkinElmer Desktop 15.0 customers.

## 2 Hardware Requirements

Hardware Component	Minimum Specification	Recommended Specification
Memory (RAM)	For 32-bit OS 1 GB For 64-bit OS 2 GB	For 32-bit OS 1 GB For 64-bit OS 2 GB
Processor	1.6 GHz or higher	3.0 GHz or higher dual core processor
Free Space Required on Hard Drive	300 MB - 1 GB (1 GB is for installing the full ChemOffice Professional). This is for installation only and does not include any creation/expansion of any databases.	10 GB
Screen resolution	1024 x 768 or higher	1024 x 768 or higher

## 3 Software Requirements

Software	Windows	Macintosh
Operating System	<ul style="list-style-type: none"> <li>Windows 7 Professional and Ultimate (32 bit)</li> <li>Windows 7 Professional and Ultimate (64 bit)</li> <li>Windows 8.1 (32 bit)</li> <li>Windows 8.1 (64 bit)</li> </ul>	<ul style="list-style-type: none"> <li>Mac OS X 10.9.x and 10.10</li> </ul>
Microsoft Office (Standard, Professional, or Enterprise)	<ul style="list-style-type: none"> <li>Microsoft Office 2010</li> <li>Microsoft Office 2013</li> </ul>	<ul style="list-style-type: none"> <li>Mac OS supports only Microsoft Office 2011</li> </ul>
.Net Framework	<ul style="list-style-type: none"> <li>.Net Framework 4.0</li> </ul> <p><b>Important Notes:</b></p> <ul style="list-style-type: none"> <li>.Net Framework 3.5 is part of the installer and should not be uninstalled.</li> <li>.Net Framework 3.5 and 4.0 can operate successfully side-by-side.</li> </ul>	N/A
Browser plug-in/ ActiveX controls:	<ul style="list-style-type: none"> <li>Microsoft Internet Explorer 9.0 (32 and 64 bit)</li> <li>Microsoft Internet Explorer 10.x (32 and 64 bit)</li> <li>Microsoft Internet Explorer 11.x (32 and 64 bit)</li> <li>Mozilla Firefox 27 or higher</li> <li>Google Chrome 32 or higher</li> </ul>	<ul style="list-style-type: none"> <li>Mac Safari 7.x 64 bit (Mavericks)</li> <li>Mac Safari 8.x 64 bit (Yosemite)</li> <li>Mozilla Firefox 27 or higher (64 bit)</li> <li>Google Chrome 32 or higher</li> </ul> <p>NOTE: Google Chrome 39.x does not support plug-ins on Mac OS.</p>

## 4 Technical Support

To access FAQs, KB articles, support forums and more, please visit:

<http://www.perkinelmer.com/informatics/support/>

For support contact options, please visit:

<http://www.perkinelmer.com/informatics/support/contact>

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