

HUMAN HEALTH

ENVIRONMENTAL HEALTH

ChemOffice Version 19.0

Hardware & Software Guide

Last Updated: September 20, 2019



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1 Introduction

This document is intended for general use with PerkinElmer Desktop 19.0 customers.

2 Hardware Requirements

Hardware Component	Minimum Specification	Recommended Specification
Memory (RAM)	For 32-bit OS 1 GB For 64-bit OS 2 GB	For 32-bit OS 1 GB For 64-bit OS 2 GB
Processor	1.6 GHz or higher	3.0 GHz or higher dual core processor
Free Space Required on Hard Drive	300 MB - 1 GB (1 GB is for installing the full ChemOffice Professional). This is for installation only and does not include any creation/expansion of any databases.	10 GB
Screen resolution	1024 x 768 or higher	1024 x 768 or higher

3 Software Requirements

Software	Windows	Macintosh (ChemDraw Only)
Operating System	<ul style="list-style-type: none"> Windows 7 Professional and Ultimate (32-bit) Windows 7 Professional and Ultimate (64-bit) Windows 8.1 (64-bit) Windows 10 (64-bit) 	<ul style="list-style-type: none"> Mac OS X 10.15 (Qualified against the beta candidate.) Mac OS X 10.14 Mac OS X 10.13
Microsoft Office (Standard, Professional, or Enterprise)	<ul style="list-style-type: none"> Microsoft Office 2016 (32-bit and 64-bit)*¹ Microsoft Office 2019 (32-bit and 64-bit)*¹ Office 365*¹ <p>*¹ The latest update used for testing is 1908 (11929.20300).</p> <p>Note: We test with the latest versions of MS Office available at the time, but that is no guarantee of full compatibility with future updates.</p>	<ul style="list-style-type: none"> Microsoft Office 2016*² Microsoft Office 2019*² Office 365*² <p>*² The latest update used for testing is 16.29.1 (19091700).</p>
.Net Framework	<ul style="list-style-type: none"> .Net Framework 4.x 	<ul style="list-style-type: none"> N/A
Browser ActiveX controls:	<ul style="list-style-type: none"> Microsoft Internet Explorer 10.x (32-bit and 64-bit) Microsoft Internet Explorer 11.x (32-bit and 64-bit) 	<ul style="list-style-type: none"> N/A <p>Note: The ChemDraw & Chem3D Plugins are no longer part of any ChemOffice/ChemDraw package. The ChemDraw & Chem3D ActiveX controls are still included with windows packages.</p>

4 Technical Support

To access FAQs, KB articles, support forums and more, please visit:

<https://informatics.perkinelmer.com/Support/>

For support contact options, please visit:

<https://informatics.perkinelmer.com/Support/Contact/>

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